

	<p>Performance and Contract Management Committee</p> <p>6 September 2016</p>
Title	<p>Member’s Item – Councillor Mitra – IT Disaster Recovery</p>
Report of	<p>Head of Governance</p>
Wards	<p>All</p>
Status	<p>Public</p>
Urgent	<p>No</p>
Key	<p>No</p>
Enclosures	<p>None</p>
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<p>Summary</p>
<p>The report informs the Performance and Contract Management Committee of a Member’s Item and requests instructions from the Committee.</p>

<p>Recommendations</p>
<p>1. That the Performance and Contract Management Committee’s instructions in relation to this Member’s item are requested.</p>

1. WHY THIS REPORT IS NEEDED

1.1 Councillor Arjun Mitra has requested that a Member's Item be considered on the following matter:

1.2 *Given the limited assurance rating from audit for IT Disaster Recovery, and the more recent revelations that the silver and bronze disaster recovery requirements included in the Capita CSG contract are not being delivered, I request that PCM is given an update on progress to improve things. In particular I would like to know what the plans are to ensure that data lost after one hour is recovered within 48 hours with a maximum one hour's data loss, as specified in the contract at no additional cost to the Council. If it is not going to be delivered what remedy is being sought under the terms of the contract? If there is a breach of contract what will the Conservative administration be doing to ensure this is corrected at no cost to the Council?*

2. REASONS FOR RECOMMENDATIONS

No recommendations have been made. The Performance and Contract Management Committee are therefore requested to give consideration and provide instruction.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 Not applicable.

4. POST DECISION IMPLEMENTATION

4.1 Post decision implementation will depend on the decision taken by the Committee.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

5.1.1 As and when issues raised through a Member's Item are progressed, they will need to be evaluated against the Corporate Plan and other relevant policies.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 None in the context of this report.

5.3 Social Value

5.3.1 None in the context of this report.

5.4 Legal and Constitutional References

The Council's Constitution Meeting Procedure Rules (section 6) states that a Member, including appointed substitute Members of a Committee may have one item only on an agenda that he/she serves. Members items must be within the term of reference of the decision making body which will consider the item.

5.4.1 There are no legal references in the context of this report.

5.5 Risk Management

5.5.1 None in the context of this report.

5.6 Equalities and Diversity

5.6.1 Member's Items allow Members of a Committee to bring a wide range of issues to the attention of a Committee in accordance with the Council's Constitution. All of these issues must be considered for their equalities and diversity implications.

5.7 Consultation and Engagement

5.7.1 None in the context of this report.

5.8 Insight

5.8.1 None.

6. BACKGROUND PAPERS

6.1 Email to the Governance Service dated 24 August 2016.